

Avery Parker

Cleaning Services Manager

I am a cleaning services manager with over eight years of experience leading teams and managing cleaning operations in both commercial and residential settings. I excel at optimizing processes, managing inventories, and ensuring high-quality service delivery.

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LinkedIn

KEY SKILLS

- Team leadership
- Process optimization
- Inventory management
- Quality assurance
- Customer service

PROFESSIONAL EXPERIENCE

CLEANING SERVICES MANAGER | ELITE CLEANING CO., CHICAGO, IL MARCH 2015 – PRESENT

- Supervised 20 cleaners, increasing operational efficiency by 25%.
- Implemented new protocols that improved service quality by 30%.
- Managed supply inventories, reducing costs by 15%.

OPERATIONS SUPERVISOR | SPARKLE CLEANING, CHICAGO, IL JUNE 2012 – FEBRUARY 2015

- Coordinated daily operations across multiple client sites.
- Developed training programs that boosted productivity by 20%.
- Monitored quality control, reducing complaints by 10%.

EDUCATION

- MBA in Business Management
University of Illinois, Urbana-Champaign, IL – Graduated May 2012
- BS in Hospitality Management
DePaul University, Chicago, IL – Graduated May 2008