





Melissa Carter

Triage ER Nurse

Efficient triage ER nurse with seven years of experience in rapid patient assessment and prioritization in high-volume emergency departments. Adept at identifying critical conditions quickly, ensuring optimal patient outcomes through effective decision-making and collaboration with multidisciplinary teams.

CONTACT

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EDUCATION

- Master of Science in Nursing (MSN)
Arizona State University, Phoenix, AZ
March 2019
- Bachelor of Science in Nursing (BSN)
Arizona State University, Phoenix, AZ
May 2014

KEY SKILLS

- Emergency triage and patient prioritization
- ESI classification
- Workflow optimization
- Rapid assessment techniques
- High-volume patient management

PROFESSIONAL EXPERIENCE

Triage ER Nurse | Banner University Medical Center, Phoenix, AZ September 2020 – Present

- Conduct rapid patient assessments for up to 60 patients per shift, ensuring proper triage categorization based on acuity levels.
- Reduced average patient wait times by 15% by streamlining intake procedures and triage workflows.
- Train new nurses in emergency severity index (ESI) triage protocols to improve decision-making accuracy.

ER Nurse | HonorHealth John C. Lincoln Medical Center, Phoenix, AZ June 2017 – September 2020

- Prioritized and coordinated emergency care for diverse patient populations, improving patient flow efficiency.
- Assisted in implementing a digital triage system that improved documentation accuracy by 20%.
- Collaborated with ER physicians to expedite care for high-risk patients, reducing adverse event rates.

CERTIFICATIONS

- Certified Emergency Nurse (CEN), Board of Certification for Emergency Nursing, June 2020
- Advanced Cardiac Life Support (ACLS), American Heart Association, June 2019
- Registered Nurse (RN), Arizona, June 2017