

JT

Jessica Taylor

Functional retail sales associate

Dedicated sales associate with expertise in retail operations and customer care
Highly adaptable sales professional with a focus on fostering positive customer experiences. Adept at handling high-volume retail environments, resolving issues, and meeting sales quotas.

Contact



(123) 456-7890



email@example.com



LinkedIn



Dallas, TX

Education

Bachelor of Arts in Communication

University of Texas, Dallas, TX | May 2016

Key Skills

- Customer assistance
- Digital POS systems
- Multitasking
- Retail analytics
- Team leadership

Professional Experience

RETAIL SALES ASSOCIATE | NORTHPOINT RETAIL, DALLAS, TX
APRIL 2021 – PRESENT

- Achieved a 98% customer satisfaction score by delivering tailored recommendations and resolving concerns efficiently
- Reduced checkout times by 20% through improved process workflows

RETAIL INTERN | SUNLIT MALL, DALLAS, TX
JUNE 2020 – APRIL 2021

- Supported store management in organizing promotional events, increasing store foot traffic by 30%
- Created and maintained inventory reports for seasonal products