

Hannah Lewis

Urgent Care ER Nurse

Dedicated urgent care ER nurse with eight years of experience providing fast-paced emergency treatment for minor to moderate injuries and illnesses. Adept at triage assessment, rapid decision-making, and streamlining patient flow to reduce ER congestion.

EDUCATION



Master of Science in Nursing
(MSN)

Vanderbilt University
December 2019

Bachelor of Science in Nursing
(BSN)

Vanderbilt University
November 2016

KEY SKILLS



- Urgent care triage and assessment
- Minor injury treatment and stabilization
- Patient education and discharge planning
- Workflow optimization for high-volume settings
- Coordination with emergency departments

PROFESSIONAL EXPERIENCE



Urgent Care ER Nurse | Vanderbilt Health Walk-In Clinic, Nashville, TN
June 2020 – Present

- Provide rapid treatment for an average of 50 patients per shift, addressing non-life-threatening emergencies such as fractures, lacerations, and infections.
- Implemented a new triage protocol that reduced patient wait times by 20%.
- Educate patients on at-home care strategies, decreasing return visits by 15%.

ER Nurse | Ascension Saint Thomas Hospital, Nashville, TN
August 2016 – December 2020

- Assisted in stabilizing patients before transferring critical cases to hospital emergency departments.
- Coordinated with physicians to ensure timely treatments, improving patient satisfaction scores by 18%.
- Led infection control initiatives, reducing urgent care-acquired infections by 12%.

CERTIFICATIONS



- Advanced Cardiac Life Support (ACLS), American Heart Association, June 2019
- Basic Life Support (BLS), American Heart Association, June 2019
- Registered Nurse (RN), Tennessee , September 2016