

Meera Patel

Mid-Level Computer Science

A collaborative computer scientist with over five years of experience specializing in network design, Cisco, and LAN/WAN infrastructure. Successful track record for designing, building, and implementing high-performance IT solutions for enterprise-level organizations.

EDUCATION



Education Bachelor of Science (B.S.) in Computer Science

University of Syracuse
Syracuse, NY | May 2019

KEY SKILLS



- Cisco
- Data analysis
- Project management
- System architecture
- Technical project management

PROFESSIONAL EXPERIENCE



Network Engineer | Advance Connections IT Services, New York, NY
July 2021 – Present

- Design and implement network upgrades to Cisco 6500-E, including migrating more than 85 WAN connections across five locations
- Manage and troubleshoot more than 450 enterprise-level servers to ensure uptime and reduce help desk requests by 35%
- Configure, upgrade, and troubleshoot networks Implement network maintenance protocols to reduce clients' equipment acquisition costs by one-third
- Collaborate with IT network team to offer creative solutions for improving clients' UX

Assistant Network Engineer | JumpStart Technologies, Long Island, NY
September 2019 – June 2021

- Identified, troubleshooted, and resolved network LAN/WAN issues, reducing help desk inquiries by 15% during the first six months
- Delivered troubleshooting support to business clients, effectively communicating and providing excellent client service, achieving the Team Player Award for two consecutive years
- Monitored network performance for 18 mid-size business clients
- Maintained network documentation and participated in clients' IT budgeting planning for future IT hardware, software, and equipment investments to optimize performance