Estela Carter

Computer Lab Assistant

Tech-savvy computer lab assistant with a focus on user support
Computer lab assistant with three years of experience assisting students and maintaining computer systems in educational environments.

CONTACT

- 📞 (123) 456-7890
- ✉️ email@example.com
- LinkedIn | Profile
- Austin, TX

EDUCATION

Bachelor of Science (B.S.) in Information Technology
University of Texas, Austin, TX | May 2021

KEY SKILLS

- Hardware troubleshooting
- Software installation
- Technical support
- Network setup
- User training

PROFESSIONAL EXPERIENCE

COMPUTER LAB ASSISTANT | UNIVERSITY OF TEXAS, AUSTIN, TX
AUGUST 2023 – PRESENT

- Provide technical support to over 100 students weekly, resolving issues in 10 minutes on average
- Monitored and maintained 50+ lab computers, ensuring 98% uptime
- Conduct training sessions for new users on lab software tools

IT INTERN | AUSTIN HIGH SCHOOL, AUSTIN, TX
JUNE 2021 – JULY 2023

- Assisted in setting up and managing a new computer lab for 200 students
- Installed and configured lab software for educational use