

# Hannah Moore

## Technical Communication Consultant

I am a seasoned technical communication consultant with over eight years of experience advising organizations on best practices for documentation. I excel at developing effective strategies, improving communication flows, and training teams to produce high-quality content.

## CONTACT



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LinkedIn



Chicago, IL 60601

## EDUCATION

MBA in Communication Management  
Northwestern University,  
Evanston, IL – Graduated May 2011

BA in English  
University of Illinois, Urbana-Champaign, IL – Graduated May 2007

## KEY SKILLS

- Documentation Strategy
- Content Development
- Team Training
- Process Improvement
- Stakeholder Communication

## PROFESSIONAL EXPERIENCE

TECHNICAL COMMUNICATION CONSULTANT | STRATCOM SOLUTIONS,  
CHICAGO, IL,  
JANUARY 2014 – PRESENT

- Developed documentation strategies that improved content consistency and reduced errors by 25%.
- Conducted training workshops that increased documentation quality by 30%.
- Advised clients on best practices, resulting in improved customer satisfaction.

TECHNICAL WRITER | INFOTECH CORP., CHICAGO, IL,  
JUNE 2007 – DECEMBER 2013

- Authored and edited technical documents for IT products.
- Collaborated with cross-functional teams to ensure clarity and accuracy.
- Implemented process improvements to streamline content creation.

## CERTIFICATIONS

- CPTC
- Technical Communication Certification