

John Smith

A technical writer with seven years of experience creating comprehensive technical documentation for software products and systems. Adept at translating complex technical concepts into user-friendly content for enterprise technology companies

CONTACT

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 Chicago, IL

EDUCATION

Bachelor of Arts (B.A.) in English
University of Illinois, Urbana-
Champaign, IL
June 2015

KEY SKILLS

- API documentation
- Content management systems
- Technical editing
- Software development knowledge

PROFESSIONAL EXPERIENCE

Senior Technical Writer | TechCorp, Chicago, IL
October 2019 – Present

- Write Application Programming Interface (API) documentation for enterprise-level software systems to improve developer onboarding time by 30%
- Create over 100 user manuals and online help guides for new product launches
- Collaborate with software engineers to produce high-quality technical documents

Technical Writer | Highland Technologies, Chicago, IL
July 2015 – October 2019

- Authored user manuals, technical guides, and white papers for a premiere technology company with eight product lines generating \$20.7 million in annual revenue
- Coordinated with software developers and project stakeholders to translate complex technical information into user manuals, guides, and white papers