


Jose Ramirez

A dynamic ATM custodian with seven years of experience in cash management, equipment maintenance, and security operations. A strong history of implementing maintenance strategies to enhance operational effectiveness and minimize ATM downtime by over 28%.

Contact

 (987) 654-3210

 jose.ramirez@email.com

 LinkedIn I Profile

 Los Angeles, CA 90001

Education

- Bachelor of Business Administration (B.B.A.)

California State University, Los Angeles, CA

March 2017

Key Skills

- ATM cash management
- Equipment troubleshooting and maintenance
- Fraud detection and prevention
- Security protocols compliance
- Technical solution-seeking

Professional Experience

ATM CUSTODIAN | WELLS FARGO, LOS ANGELES, CA
FEBRUARY 2021 – PRESENT

- Manage cash replenishment activities for over 50 ATM machines across eight branch locations, provide accurate reporting, and ensure compliance with security protocols
- Perform minor repairs and implement preventative maintenance schedules to ensure ATM functionality and reduce downtime by up to 28%
- Monitor ATMs for tampering or suspicious activity and coordinate with security teams to mitigate potential fraud

ATM CUSTODIAN | CHASE BANK, PASADENA, CA
SEPTEMBER 2016 – JANUARY 2021

- Oversaw cash replenishment and maintenance for 35 ATM machines across five branches, adhering to strict security standards
- Delivered technical support for malfunctioning ATMs, coordinating with repair teams to resolve complex issues quickly
- Trained junior custodians on bank protocols, improving compliance and reducing security breaches by 15%

Certifications

- Certified ATM Operations Specialist | ATMIA | value