

# JL

# Jessica Lang

## Entry-Level Automotive Technician

Automotive technician skilled at repairing complex vehicle systems, performing routine maintenance, and providing quality customer service. Recognized for reducing vehicle downtime by 20% and increasing repeat business by 15%. Work informed by bachelor's degree in automotive engineering technology.

## Contact



(123) 456-7890



email@example.com



LinkedIn



San Diego, CA

## Education

Bachelor of Science in Automotive Engineering Technology

Ferris State University, Big Rapids, MI

Associate of Applied Science in Automotive Technology

Universal Technical Institute, Phoenix, AZ

Associate of Applied Science in Diesel Technology

Lincoln Tech, Denver, CO

## Key Skills

- Automotive electrical systems
- Automotive repair software
- Customer service
- Equipment maintenance
- Technical troubleshooting
- Vehicle systems repair

## Professional Experience

SENIOR AUTOMOTIVE TECHNICIAN | LOCKHEED MARTIN, SAN DIEGO, CA  
JANUARY 2021 – PRESENT

- Diagnose and repair complex vehicle systems including engines, transmissions, and electrical systems, decreasing vehicle downtime by 20%
- Perform routine maintenance such as oil changes, filter replacements, fluid level checks, and tire rotations on a fleet of over 100 vehicles, ensuring optimal vehicle performance and longevity
- Provide clear technical explanations and repair estimates to non-technical customers, increasing repeat business by 15%

AUTOMOTIVE TECHNICIAN | EXXONMOBIL, DENVER, CO  
AUGUST 2020 – DECEMBER 2020

- Used advanced diagnostic skills to identify and repair vehicle system issues, reducing the need for repeat repairs by 25%
- Leveraged automotive repair software to document repairs, order parts, and maintain service records, improving efficiency by 30%
- Gained extensive knowledge of automotive electrical systems, enabling accurate diagnosis and repair of complex electrical issues

## Certifications

- National Institute for Automotive Service Excellence
- Automotive Service Excellence Certification (ASE)**
- Certified Automotive Technician (CAT)**
- Master Automobile Technician (MAT)**