



# Susan Green

Experienced LCSW with an MSW from Millersville University. Over six years of experience working with individuals and families. Recognized for delivering excellent care and achieving results in diverse clinical settings. Maintains the highest ethical standards, fostering trust through active listening and emotional intelligence.

## CONTACT

 (123) 456-7890

 email@example.com

 LinkedIn | Portfolio

 City, State Abbreviation zip code

## KEY SKILLS

- Active listening
- Clinical assessment
- Crisis intervention
- Emotional intelligence
- Ethical integrity
- Individual and group therapy
- Telehealth services

## PROFESSIONAL EXPERIENCE

May 2019 - Present

**Licensed Clinical Social Worker** | Forge Health | Greensburg, PA

- Collaborate with a multidisciplinary team to develop treatment plans
- Lead crisis interventions with a 95% de-escalation rate
- Conduct over 200 individual and group counseling sessions each year, maintaining detailed clinical records
- Participate in weekly team and case management meetings
- Implement telehealth services to increase client access by 25%

February 2017 - April 2019

**Medical Social Worker** | Lehigh Valley Hospital | Allentown, PA

- Provided more than 400 psychosocial assessments, crisis interventions, counseling, and referral services on a consultation basis
- Referred 80% of patients to appropriate community resources
- Demonstrated emotional intelligence while working with diverse patient populations
- Maintained consistently high patient feedback scores and a 95% satisfaction rating
- Collaborated with the management team to optimize resource allocation

## EDUCATION

**Master of Social Work (MSW)**

Millersville University, Millersville, PA | September 2013 - May 2016

## LICENSES

Licensed Clinical Social Worker (LCSW), Pennsylvania State Board of Social Workers, May 2020

Licensed Social Worker (LSW), Pennsylvania State Board of Social Workers, July 2016