

Steven Martinez

Hotel maintenance technician with 5 years of experience ensuring property safety and functionality. Experienced in managing HVAC, electrical, and plumbing repairs for hotel properties. Skilled in guest service, preventive maintenance, and ensuring all building systems function efficiently.

CONTACT

 (123) 456-7890

 email@example.com

 LinkedIn | Portfolio

 Miami, FL

EDUCATION

High School Diploma
Miami High School, Miami, FL
May 2019

KEY SKILLS

- Guest service and problem resolution
- HVAC and plumbing repairs
- Pool and spa maintenance
- Preventive maintenance scheduling
- Safety and compliance inspections

PROFESSIONAL EXPERIENCE

HOTEL MAINTENANCE TECHNICIAN | SUNSET RESORT & SPA, MIAMI, FL
JUNE 2022 – PRESENT

- Repair and maintain HVAC, plumbing, and electrical systems across 200+ guest rooms, ensuring minimal downtime and maximum comfort
- Conduct routine safety inspections and addressed code violations, keeping the hotel in compliance with state regulations
- Assist housekeeping and front desk staff by responding to guest maintenance requests, maintaining a 95% guest satisfaction rate

GENERAL MAINTENANCE WORKER | SEASIDE INN, MIAMI, FL
AUGUST 2019 – JUNE 2022

- Performed minor plumbing and electrical repairs, ensuring seamless hotel operations
- Conducted preventive maintenance on pools, spas, and common areas, extending equipment lifespan and reducing repair costs
- Managed inventory of maintenance supplies, ensuring that essential parts were available without delays

CERTIFICATIONS

- Certified Pool Operator, (CPO), March 2019
- EPA 608 HVAC Certification, August 2019