



# Ryan Robinson

A dedicated waiter with a strong track record in the restaurant and hospitality industries, holding an associate degree in business. Proven experience in food service with exceptional customer service skills. Known for excellent problem-solving abilities, attention to detail, and maintaining health and safety standards within a high-volume restaurant.

## CONTACT

 (123) 456-7890

 email@example.com

 LinkedIn | Portfolio

 City, State Abbreviation Zip Code

## KEY SKILLS

- Cleanliness and table setup
- Customer service
- Health and safety compliance
- Menu knowledge
- Speedy service

## PROFESSIONAL EXPERIENCE

May 2020 - Present

**Waiter** | Olive Garden | New York, NY

- Consistently recognized by management for excellent customer service skills which have led to a 10% increase in repeat customers
- Skilled in effectively managing orders for a high-volume restaurant, serving an average of 25 tables per shift
- Responsible for maintaining cleanliness of dining area compliant with health and safety regulations resulting in 0 violations during the employment period

May 2018 - April 2020

**Intern** | Hotel Operations, Marriott International | Miami, FL

- Participated in a comprehensive hotel operations internship where responsibilities spanned across various departments from front office to housekeeping
- Developed excellent problem-solving skills by addressing and resolving guest issues effectively resulting in positive guest feedback
- Assisted in coordination of events and gained experience in providing top-notch hospitality services

## EDUCATION

**Associate Degree in Business**

Borough of Manhattan Community College, New York, NY | May 2021