



EMMA ROBINSON

City, State Abbreviation Zip Code | (123) 456-7890 | email@example.com | LinkedIn | Portfolio

PROFILE

Calm and courteous server with over 8 years of experience in fine dining. Ability to work within busy, upscale environments to uphold the highest standards of professionalism and etiquette. Skilled at helping guests with menus and wine choices. Builds relationships with kitchen staff and fellow servers for a positive dining experience.

KEY SKILLS

- EMR documentation
- Hemodynamic monitoring
- Medication management
- Patient assessment
- Telemetry
- Wound care

PROFESSIONAL EXPERIENCE

Lead Server

Binkley's Restaurant, Phoenix, AZ | May 2018 - Present

- Lead daily pre-shift meetings to share the menu, specials, and guest preferences with team members which has resulted in a 10% increase in upsales over the last year
- Train and mentor new servers, ensuring they integrate into the restaurant well and understand service protocols and standards
- Coordinate large-scale private events like weddings and corporate gatherings, with groups of up to 150 guests
- Recommend wine pairings and additional courses, resulting in an average upsell rate of 20% to increase revenue for the restaurant

Server

The Capital Grille, Phoenix, AZ | June 2016 - April 2018

- Measured vital signs, input data into EMR systems, and recorded detailed patient histories for an average of 10 patients per shift
- Carried out wound care for post-operative patients, taking appropriate infection control measures
- Conducted over 100 total hours of patient and family education sessions regarding expectations around care before and after surgery
- Responded to emergency situations to stabilize patients awaiting physician assessment
- Administered medication orally and via intravenous, subcutaneous, or intramuscular injection

EDUCATION

High School Diploma

PUEBLO HIGH SCHOOL, , Tucson, AZ | June 2010