

# CONTACT INFORMATION



(123) 456-7890



email@example.com



LinkedIn



Portland, OR

### **KEY SKILLS**

- Member engagement
- Community lending
- Loan counseling

# Emma Wilson

#### Credit union loan officer committed to community-oriented lending

Credit union loan officer with more than six years of serving members with personal, auto, and home loan solutions.

#### PROFESSIONAL EXPERIENCE

Loan Officer | Oregon Community Credit Union, Portland, OR | May 2017 - Present

- Processed over 1,200 loans annually, achieving a 97% satisfaction rate
- Conduct educational workshops, improving financial literacy among members

Loan Advisor | OnPoint Credit Union, Eugene, OR | November 2015 - May 2017

- Guided members through loan options, increasing application submissions by 20%
- Enhanced loan tracking systems, improving efficiency by 18%

## **EDUCATION**

Bachelor of Science in Economics University of Oregon |