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Sophia Lopez

Experienced assistant manager with expertise in grocery retail operations

Over five years of experience managing inventory, supervising large teams, and ensuring excellent customer service in grocery retail settings.

CONTACT INFORMATION

-  (123) 456-7890
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-  LinkedIn | Portfolio
-  City, ST

EDUCATION

Bachelor of Arts in Retail Management
University of Washington | Seattle, WA |
May 2016

KEY SKILLS

- Inventory forecasting
- Team supervision
- Customer satisfaction improvement
- Food safety compliance
- Store operations

PROFESSIONAL EXPERIENCE

ASSISTANT MANAGER | GREEN VALLEY GROCERS, SEATTLE, WA
FEBRUARY 2019 – PRESENT

- Oversee daily operations for a 20-person team, achieving a 95% on-time delivery rate for fresh products
- Reduced food waste by 25% through improved inventory forecasting and rotation practices
- Enhanced customer satisfaction scores by 15% by implementing staff training programs

GROCERY CLERK | FRESH MARKET, TACOMA, WA
JULY 2016 – JANUARY 2019

- Managed restocking and ensured compliance with food safety standards
- Assisted in holiday sales events, contributing to a 10% revenue increase