

ER

Emma Roberts

Knowledgeable assistant manager with a focus on customer service and inventory control

Bringing six years of retail management experience in liquor sales with expertise in staff training and product knowledge.

CONTACT INFORMATION



(123) 456-7890



email@example.com



LinkedIn | Portfolio



City, ST

KEY SKILLS

- Alcohol sales compliance
- Team training
- Inventory auditing
- Customer service excellence
- Promotion planning

Professional Experience

ASSISTANT MANAGER | CHEERS LIQUOR, LAS VEGAS, NV
SEPTEMBER 2018 - PRESENT

- Increased monthly sales by 15% by developing effective promotional campaigns for premium products
- Reduced stock discrepancies by 20% through rigorous inventory audits
- Train new staff on state alcohol sales laws, maintaining full compliance

SALES ASSOCIATE | DOWNTOWN SPIRITS, RENO, NV
JUNE 2015 - AUGUST 2018

- Assisted in launching new product lines, increasing overall customer satisfaction scores by 10%
- Managed daily cash deposits of up to \$5,000 with 100% accuracy

Education

- Associate Degree in Retail Operations | May 2015
Nevada Community College | Las Vegas, NV