

Liam Carter



ABOUT ME

Dedicated assistant manager with expertise in cash handling and customer service

Over seven years of experience in financial retail operations, specializing in cash management, team training, and customer satisfaction improvement.

PROFESSIONAL EXPERIENCE

Assistant Manager

CashSmart Financial Services, Houston, TX | August 2017 - Present

- Trained and supervised a team of eight employees, leading to a 25% improvement in transaction accuracy
- Managed cash flow exceeding \$100,000 monthly with zero discrepancies
- Improved customer satisfaction scores by 15% by implementing a new dispute resolution process

Customer Service Representative

QuickCash Loans, Dallas, TX | June 2014 - March 2017

- Provided tailored financial solutions to clients, achieving a 20% increase in repeat customers
- Prepared detailed cash reports, maintaining compliance with company policies

CONTACT INFORMATION



(123) 456-7890



email@example.com



LinkedIn | Portfolio



City, ST

EDUCATION

Bachelor of Business Administration | May 2014

University of Texas | Austin, TX

KEY SKILLS

- Cash-handling procedures
- Customer dispute resolution
- Financial compliance
- Team training
- Sales reporting