

EW

Emily Wilson

Passionate assistant manager with expertise in book retail and customer engagement

A dynamic management professional with five years of experience managing bookstore operations, improving sales, and creating a welcoming environment for readers.

Location

City, ST

Phone

(123) 456-7890

Email

email@example.com

Website

LinkedIn | Portfolio

Education

University of Oregon | Eugene, OR

Bachelor of Arts in English
Literature | May 2019

Key Skills

- Inventory curation
- Event planning (author signings)
- Customer engagement
- Staff training
- Merchandising

Professional Experience

Assistant Manager, Chapter & Verse Books, Seattle, WA
February 2019 - Present

- Curated inventory based on customer preferences, boosting sales by 18% in the past year
- Organized monthly book signings and events, increasing store foot traffic by 25%
- Mentored five employees, improving team efficiency by 20%

Bookseller, Evergreen Bookstore, Portland, OR
August 2019 - January 2021

- Delivered strong customer service, resulting in a 15% increase in loyalty program sign-ups
- Assisted with seasonal promotions, contributing to a 10% revenue increase