







Linda Carter

A comprehensive background as a senior barista, helping manage high-traffic cafes, including Starbucks Corporation and Main Street Coffee. Applying extensive professional development, including certifications like Starbucks Barista Basics, to develop an expertise in advanced coffee brewing techniques and enhanced beverage preparation standards. Adept at streamlining inventory processes and bolstering team productivity utilizing skills learned as a business management graduate.

CONTACT

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KEY SKILLS

- Advanced coffee brewing techniques
- Customer service management
- Inventory management
- Quality control
- Staff training and supervision

PROFESSIONAL EXPERIENCE

Senior Barista | Starbucks Corporation, Boston, MA
June 2020 - Present

- Providing excellent service to hundreds of daily customers and maintaining the highest standards in beverage preparation
- Created an efficient inventory management system resulting in a 15% reduction in waste and a 10% cost savings in a six-month period
- Mentored and trained over 20 junior staff members, significantly improving overall productivity

Head Barista | Main Street Coffee, Boston, MA
June 2017 - May 2020

- Managed coffee quality and consistency across shifts, ensuring premium beverage experiences for all customers
- Involved in customer service management, resulting in a 20% increase in high customer satisfaction ratings
- Spearheaded training programs for new hires, which led to a proven increase in productivity and consistency in coffee preparation

EDUCATION

Bachelor's Degree in Business Management
Boston College, Boston, MA | May 2018

CERTIFICATION

Starbucks Barista Basics Training Program, Starbucks Corporation, August 2021
Certified Barista Professional (CBP), International Barista Coffee Academy, May 2019