

David Reynolds

Professional Hotel Bartender Providing Elevated Guest Experiences

Experienced hotel bartender with a strong background in providing exceptional service to international guests. Skilled in creating signature cocktails, upselling premium liquors, and maintaining a polished and professional bar environment.

DR

CONTACT



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LinkedIn | Portfolio



Chicago, IL

KEY SKILLS

- Luxury customer service
- Wine and cocktail knowledge
- Hotel bar management
- Upselling techniques
- Banquet and event service

EDUCATION

- BACHELOR'S DEGREE IN HOSPITALITY & TOURISM MANAGEMENT | UNIVERSITY OF ILLINOIS | JUNE 2017

PROFESSIONAL EXPERIENCE

HOTEL BARTENDER | THE GRAND HOTEL, CHICAGO, IL | APRIL 2019 - PRESENT

- Curated an exclusive cocktail menu for the hotel's rooftop bar, increasing drink sales by 35%
- Provided five-star service to hotel guests, ensuring a welcoming atmosphere
- Trained new bartenders on hotel standards, liquor laws, and high-end service etiquette

BARBACK/SERVER | LAKESIDE RESORT, CHICAGO, IL | JUNE 2017 - APRIL 2019

- Assisted bartenders with drink preparation, restocking supplies, and maintaining cleanliness
- Served guests in the lounge and banquet areas during high-profile events
- Learned high-end wine service and cocktail preparation techniques

CERTIFICATIONS

- TIPS Alcohol Certification | May 2022