

MP

Meera Patel

An assistant store manager with five years of experience specializing in retail operations, team management, and vendor relations. A strong history of leading initiatives to enhance customer satisfaction and maximize team performance. Adept at cultivating inclusive work cultures and driving efforts to increase staff retention.

CONTACT



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LinkedIn | Portfolio



Nashville, TN 12345

EDUCATION

- Bachelor of Business Administration (B.B.A.)

University of Tennessee, Knoxville, TN | March 2019

KEY SKILLS

- Retail operations management
- Vendor relations
- Team management
- Customer service
- Visual merchandising

PROFESSIONAL EXPERIENCE

Assistant Store Manager | HomeGoods, Nashville, TN
October 2021 - Present

- Manage and develop a team of over 20 store associates, coordinate daily store operations, and lead initiatives to enhance service delivery, resulting in a 13% increase in customer satisfaction scores
- Oversee a monthly inventory of \$300,000, collaborate with suppliers to ensure timely product deliveries, and conduct forecasting to reduce stock shortages by 9%
- Develop and implement employee incentive programs and establish an inclusive work culture, contributing to a 14% increase in staff retention

Department Supervisor | HomeGoods, Nashville, TN
June 2019 - October 2021

- Managed home decor department, oversaw inventory control, and coordinated product placement in promotional displays, contributing to a 16% increase in sales
- Delivered training to 18 new hires on product knowledge, customer service best practices, and operational workflows