


Emma White

Results-oriented assistant store manager with a focus on sales and team leadership

Have 14 years of experience in retail, excelling in improving sales performance, employee training, and customer retention strategies.

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CONTACT INFORMATION

 (123) 456-7890

 email@example.com

 LinkedIn | Portfolio

 City, ST

EDUCATION

- BACHELOR OF SCIENCE IN BUSINESS MANAGEMENT | MAY 2010 | NEW YORK UNIVERSITY | NEW YORK, NY

KEY SKILLS

- Sales performance analysis
- Staff training and mentorship
- Customer satisfaction improvement
- Inventory control
- Budget management

PROFESSIONAL EXPERIENCE

ASSISTANT STORE MANAGER | RETAIL WORLD, NEW YORK, NY | AUGUST 2013 - PRESENT

- Increased annual revenue by 15% by optimizing store layout and implementing upselling techniques
- Reduced employee turnover by 20% by developing mentorship programs for junior staff
- Managed inventory worth \$1.5 million, maintaining a 98% accuracy rate

SHIFT SUPERVISOR | QUICKBUY RETAIL, BROOKLYN, NY | JUNE 2010 - JULY 2013

- Supervised daily operations, ensuring smooth shift transitions for a 12-person team
- Improved customer satisfaction scores by 10% through targeted service training