







JAMES CARTER

CONTACT INFORMATION

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-  LinkedIn | Portfolio
-  City, ST

KEY SKILLS

- Pet care product expertise
- Staff training and supervision
- Sales tracking
- Customer education on pet wellness
- Vendor relations

ABOUT ME

Dedicated assistant manager with a passion for pet care and retail management

A results-driven operations leader with 11 years of experience managing pet store operations, training staff, and promoting pet wellness products and services.

PROFESSIONAL EXPERIENCE

Assistant Manager

Happy Tails Pet Store, Denver, CO | July 2016 - Present

- Increased sales of premium pet food by 20% through educational promotions for customers
- Trained a team of eight employees, reducing errors in product recommendations by 15%
- Managed inventory and maintained relationships with 10+ vendors, ensuring timely product delivery

Sales Associate

Paws & Claws Supplies, Boulder, CO | June 2013 - June 2016

- Assisted customers in selecting appropriate pet care products, increasing satisfaction scores by 12%
- Supported in-store adoption events, boosting foot traffic by 18%

EDUCATION

Bachelor of Science in Business Management | May 2013

University of Colorado | Boulder, CO