Jessica Nguyen

Results-driven ML engineer with six years of experience designing, training, and deploying AI models. Passionate about developing scalable ML solutions to improve automation and data-driven decision-making.

Contact

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- LinkedIn | Portfolio
- Boston, MA

Education

Master of Science (M.S.), Artificial Intelligence
Massachusetts Institute of Technology (MIT), Cambridge, MA
May 2017

Key skills

- Deep learning and neural networks
- Python, TensorFlow, PyTorch
- Natural language processing (NLP)
- Computer vision and image processing
- Data engineering and model optimization

Professional experience

Machine Learning Engineer | Google, Cambridge, MA
July 2020 - Present

- Developed AI-driven recommendation algorithms, increasing user engagement by 35%
- Implemented deep learning models for image recognition, improving classification accuracy by 40%
- Optimized data pipelines, reducing model training time by 50%

Data Scientist | Wayfair, Boston, MA
June 2017 - June 2020

- Designed predictive models for customer behavior, improving targeted marketing efficiency by 30%
- Built NLP algorithms for automated sentiment analysis, enhancing customer feedback analysis
- Created data visualization dashboards to support business decision-making

Certifications

- TensorFlow Developer Certificate | Google | October 2020