



# James Smith

A driven barista with a certification from Specialty Coffee Association. Demonstrated ability in beverage preparation (including espressos, cappuccinos, and lattes), remarkable customer service, and efficient handling of cash and card transactions. Proficient in maintaining a clean, health regulation-compliant work area, managing inventory restocking, and improving operational efficiency.

## CONTACT

- (123) 456-7890
- email@example.com
- LinkedIn | Portfolio
- Detroit, MI 12345

## EDUCATION

Diploma  
Jefferson High School  
February 2022

## KEY SKILLS

- Beverage preparation
- Customer service
- Food safety and health regulations
- Maintenance and cleaning
- Knowledge of coffee brewing techniques

## PROFESSIONAL EXPERIENCE

- Trainee Barista, Starbucks Corporation, Seattle, Washington**  
March 2024 – Present
  - Gained knowledge in brewing a variety of coffee beverages such as espressos, cappuccinos, and lattes, leading to a 10% increase in coffee sales in Q2 2024
  - Skilled in providing excellent customer service resulting in a 5% increase in customer satisfaction scores within 60 days
  - Maintained a clean and sanitized work environment, following all safety, sanitation, and health regulations
- Intern, McDonald's, Los Angeles, California**  
June 2023 – February 2024
  - Interacted with over 50 customers daily to take their orders and resolve any complaints promptly
  - Handled cash and card transactions following all the company standard procedures
  - Assisted in maintaining inventory and restocking products for the next day, improving overall operational efficiency by 20% in six months

## CERTIFICATION

- Barista Level One Certificate – BL1C, Specialty Coffee Association, February 2024**