JT

Location

Denver, CO

Phone

(123) 456-7890

Email

email@example.com

Website

Linkedin | portfolio

Education

University of Colorado, Denver

Bachelor of Science Network Systems Administration

Key Skills

- Network diagnostics and troubleshooting
- Hardware configuration and setup
- Cisco Meraki solutions
- IP addressing and subnetting
- Documentation and reporting

James Taylor

Proficient in network troubleshooting, hardware installation, and optimizing connectivity for small and medium-sized enterprises. Known for effectively resolving complex network issues and streamlining operations for improved productivity.

Professional Experience

Associate Network Engineer, RapidTech Innovations | Denver, CO
February 2021 - Present

- Troubleshoot network connectivity issues, resolving 95% of incidents within 24 hours and minimizing disruptions to business operations
- Collaborated with senior engineers to upgrade firewall systems, reducing potential threats by 30%
- Configure and install routers and switches to support expanding office locations, ensuring seamless integration
- Create and maintain accurate documentation of network configurations and equipment for audit readiness

Network Support Technician, NetSolve Corp | Denver, CO
June 2019 - January 2021

- Conducted diagnostics for hardware and software issues, maintaining 99.8% system uptime across client sites
- Assisted in implementing wireless network solutions for 10+ clients, improving office mobility and connectivity
- Supported end-users with troubleshooting and provided training on new network systems, boosting efficiency