



City, State Abbreviation Zip Code



(123) 456-7890



email@example.com



LinkedIn | Portfolio

## **KEY SKILLS**

- Flight and accommodation booking systems (e.g., Sabre, Amadeus)
- Custom itinerary planning
- Travel insurance and documentation support
- Problem resolution and escalation management
- Client relationship management

## **LINDSEY BANNETTE**

**Experienced Travel Specialist Committed to Delivering Exceptional Client Experiences** 

Travel and tourism professional with eight years of experience assisting clients with bookings, itineraries, and travel inquiries. Skilled in building lasting client relationships and resolving travel-related challenges.

## PROFFESIONAL EXPERIENCE

Travel Customer Service Representative | Global Vacations Co., City, ST | March 2018 to present

- Assisted 150+ clients monthly with travel planning, achieving a 98% satisfaction score
- Resolved complex travel disruptions, such as cancellations and rescheduling, reducing client complaints by 25%
- Coordinated group travel packages, increasing annual revenue by 15%

**Travel Agent | Happy Horizons Travel, City, ST |** June 2015 – March 2018

- Managed 50+ customer inquiries weekly regarding international travel requirements and visa processes
- Promoted travel insurance plans, contributing to a 20% growth in insurance sales
- Organized corporate travel for key clients, maintaining a 100% client retention rate

## **EDUCATION**

Bachelor of Arts in Tourism and Hospitality Management , City College, City, ST | June 2022