



OLIVIA HAYES

Senior QA Engineer

Dedicated Senior Quality Assurance Engineer Delivering High-Performance Software Solutions

Senior QA engineer with over 10 years of experience in QA and software testing. Expertise in test automation frameworks, performance testing, and defect tracking, with a proven track record of improving software reliability by 40% and reducing testing cycles by 30%. Skilled at collaborating with cross-functional teams and mentoring junior engineers to ensure the delivery of high-quality, scalable software products.

CONTACT

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 LinkedIn | Portfolio

 Austin, TX 12345

PROFESSIONAL EXPERIENCE

Senior QA Engineer, NextWave Technologies, Austin, TX | April 2018 to present

- Designed and implemented test automation frameworks, reducing regression testing time by 40%
- Conducted performance testing for enterprise software applications, optimizing system response times by 20%
- Collaborated with developers and product teams to resolve over 500 defects, achieving 98% defect-free software releases
- Mentored a team of five QA engineers, improving team productivity and reducing error rates by 25%

QA Engineer, TechSphere Solutions, Dallas, TX | June 2014 to March 2018

- Conducted manual and automated testing for web and mobile applications, identifying critical defects and improving product reliability by 30%
- Developed comprehensive test cases for new features, increasing test coverage by 25%
- Participated in Agile sprints and collaborated with developers to ensure timely resolution of defects

EDUCATION

Bachelor of Science (B.S.) Computer Science | 2014

University of Texas, Austin, TX

CERTIFICATIONS

- ISTQB Advanced Level Test Automation Engineer | ISTQB | Completed 2018
- Certified Software Test Professional (CSTP) | International Institute for Software Testing | Completed 2017
- AWS Certified Developer – Associate | Amazon Web Services | Completed 2019