SOPHIA BENNETT

Experienced QA engineer with over seven years of expertise in manual and automated testing, process optimization, and defect reduction. Skilled in creating scalable testing frameworks, ensuring ISO 9001 compliance, and collaborating across teams to deliver reliable products.

CONTACT

📞 (987) 654-3210

✉ sophia.bennett@example.com

⁜ LinkedIn | Portfolio

🪪 San Francisco, CA 12345

KEY SKILLS

- Agile and Scrum methodologies
- Automated testing tools (Selenium, Postman, JIRA)
- Compliance standards (ISO 9001, ISO 27001)
- Defect tracking and resolution
- Performance testing
- Process optimization
- Risk analysis
- Scripting languages (Python, Java, JavaScript)
- Test case development

EDUCATION

Bachelor of Science in Software Engineering
UNIVERSITY OF WASHINGTON | Seattle, WA

PROFESSIONAL EXPERIENCE

QUALITY ASSURANCE ENGINEER | BLUEWAVE SOFTWARE, SAN FRANCISCO, CA
MARCH 2019 TO PRESENT

- Designed and implemented an automated testing framework using Selenium, reducing regression testing time by 45%
- Collaborated with cross-functional teams to deliver three successful product launches, improving customer satisfaction scores by 30%
- Conducted performance testing to optimize software speed, identifying bottlenecks and improving load times by 20%
- Maintained detailed defect logs and ensured timely resolution, reducing defect rates by 35%

JUNIOR QUALITY ASSURANCE ENGINEER | TECHAXIS INNOVATIONS, SEATTLE, WA
AUGUST 2015 TO FEBRUARY 2019

- Conducted manual and automated tests for mobile and web applications, identifying over 500 critical issues during tenure
- Developed detailed test plans and cases for new features, increasing testing coverage by 25%
- Implemented a bug-tracking system, reducing resolution times by 15%
- Ensured compliance with ISO 27001 standards, leading to successful audits and certifications

CERTIFICATIONS

- ISTQB Advanced Level Test Automation Engineer | ISTQB | Completed 2021
- Certified Software Test Manager (CSTM) | QAI Global Institute | Completed 2020