LIAM CARTER

Quality Assurance Consultant

Quality Assurance Consultant Specializing in Driving Process Improvements
A results-driven QA consultant with eight years of experience providing expert guidance on QA strategies, compliance, and process optimization. Proven ability to improve product quality by 35% and streamline QA workflows for efficiency gains of up to 25%. Expertise in creating scalable testing frameworks, conducting audits, and implementing best practices to ensure high-quality deliverables.

CONTACT

📞 (555) 678-9012

✉️ liam.carter@example.com

🔗 LinkedIn | Portfolio

🪪 Los Angeles, CA 12345

PROFESSIONAL EXPERIENCE

Quality Assurance Consultant, ProTech Solutions, Los Angeles, CA | July 2018 to present

- Developed QA strategies for over 10 clients in industries including health care and software development, improving defect detection rates by 35%
- Conducted compliance audits for ISO 9001 and ISO 27001 certifications, achieving 100% client certification success rate
- Implemented automated testing frameworks for multiple organizations, reducing manual testing efforts by 30%
- Provided training workshops for QA teams, increasing staff proficiency in testing tools and methodologies by 20%

Senior QA Engineer, PrimeTech Corp, San Francisco, CA | May 2016 to June 2018

- Designed and implemented test cases and automation frameworks, reducing testing cycle time by 25%
- Collaborated with cross-functional teams to resolve over 500 defects, ensuring timely delivery of high-quality software releases
- Analyzed QA processes and recommended improvements, leading to a 15% increase in operational efficiency

EDUCATION

Bachelor of Science (B.S.) Industrial Engineering | 2016
California Polytechnic State University | San Luis Obispo, CA

CERTIFICATIONS

Six Sigma Black Belt | ASQ | Completed 2017
ISO 9001 Lead Auditor Certification | Exemplar Global | Completed 2016
Certified Test Manager (CTM) | QAI Global Institute | Completed 2018