

EM

ELLA MARTIN

Strategic QA Consultant Delivering Tailored Solutions

A QA consultant with six years of experience advising organizations on QA strategies, compliance, and process improvements. Proficient in ISO 9001 compliance, risk assessment, and test automation frameworks. Proven ability to help clients achieve a 100% compliance success rate and reduce defect rates by 30%.

KEY SKILLS

- QA strategy development
- Compliance auditing
- Risk assessment
- Test automation frameworks
- Process improvement

EDUCATION

Master of Science (M.S.)
Quality Management | 2018

COLUMBIA UNIVERSITY,
New York, NY

PROFESSIONAL EXPERIENCE

QA Consultant, QualityWorks Consulting, New York, NY
March 2020 to present

- Advised 20+ clients on QA best practices, achieving a 30% average reduction in defects
- Conducted compliance audits for ISO standards, ensuring 100% success rates for client certifications
- Developed test automation strategies, reducing testing cycle times by 25%

QA Engineer, PrimeTech Systems, Newark, NJ
April 2018 to February 2020

- Built automated testing frameworks, increasing efficiency by 40%
- Conducted root cause analysis to resolve recurring issues, saving clients \$200,000 in operational costs
- Improved documentation for QA workflows, enhancing team collaboration