

RAYMOND ORTIZ

New York, NY 12345 • (123) 456-7890 • email@example.com • LinkedIn

A seasoned organizational change management consultant with a strong academic background from Harvard Business School and the University of San Francisco. Proven track record in developing and implementing change management strategies, facilitating training, and evaluating the impact of change at top consulting firms such as Deloitte and PricewaterhouseCoopers.

Professional Experience

Senior Change Management Consultant | Deloitte, New York, NY | January 2018 to present

- Developed and implemented over 20 successful change management strategies for various clients, resulting in improved efficiency and productivity
- Conduct regular training sessions and workshops for employees, effectively facilitating the transition process and minimizing resistance to change
- Monitor and evaluate the impact of implemented changes, making necessary adjustments and achieving an average of 90% of set organizational goals

Change Management Consultant | PricewaterhouseCoopers, San Francisco, CA | June 2015 to December 2017

- Assisted in the development of change management strategies for 15 clients, identifying potential risks and planning mitigation strategies
- Facilitated training and workshops for over 500 employees, educating them about the changes and how to adapt to the new environment
- Monitored the progress of implemented changes, contributing to the achievement of an average of 85% of organizational goals

Key Skills

- Business process improvement
- Change leadership
- Project management

Education

MBA in Organizational Change Management, Harvard Business School, Boston, MA

BA in Organizational Change, University of San Francisco, San Francisco, CA

Professional Development

CCMP, Association of Change Management Professionals

PMP, Project Management Institute