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# SELENA RAMIREZ

Compassionate RN with five years of experience delivering high-quality patient care in a fast-paced medical environment to trauma patients in the ICU. Known for excellent communication skills, collaboration across hospital departments to improve patient outcomes, and enhancing clinical workflow.

### **Professional Experience**

Registered Nurse | HCA Florida Mercy Hospital, Miami, FL October 2021 – present

- Deliver acute patient care in a fast-paced ICU with complex patient cases, assisting medical doctors to expedite successful surgeries
- Consistently achieve patient satisfaction ratings of more than 96%, communicating empathetically with patients, families, and caregivers to provide reassurance and post-operative planning recommendations
- Collaborate with medical professionals across departments to improve clinical workflow by 17% within six months

#### Registered Nurse | Jackson Memorial Hospital, Miami, FL June 2019 – September 2021

- Managed a patient load of 20-plus beds daily, delivering wound care and ensuring medication management
- Provided patient education to improve adherence to post-hospitalization recommendations and elevate surgical outcomes
- Coordinated with nursing team to triage patients and expedite care, reducing wait time in the emergency room (ER) by 17% within one year

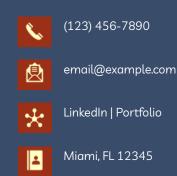
#### Education

• Bachelor of Science (B.S.) in Nursing University of Florida, Gainesville, FL 2019

#### Certifications

- Registered Nurse, State of Florida, License #12345 | 2019
- Basic Life Support Certification, American Heart Association | 2018

## CONTACT



## KEY SKILLS

- Case management
- Patient relations
- Pre-operative care
- Surgical care
- Trauma care
- Triage
- Wound care