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# CYNTHIA ROSS

Experienced software developer with a decade-long track record of leading complex software projects for Microsoft and Google. Integrates cutting-edge AI technology to enhance UX. Leads a team of 16 developers with a special interest in optimizing the hiring process and mentoring fresh talent. AWS and Google Cloud certified.



City, State Abbreviation Zip Code



(123) 456-7890



email@example.com



LinkedIn | Portfolio

## PROFESSIONAL EXPERIENCE

### Lead Software Developer | Microsoft, Redmond, WA

May 2020 – present

- Manage a team of 16 software developers as they design AI-driven features for Microsoft's suite of productivity tools
- Coordinate with cross-departmental teams to ensure the seamless integration of new software
- Boosted customer satisfaction scores by 20% after implementing a series of UX improvements based on recent feedback
- Facilitate technology workshops to keep the team updated on the latest industry trends

### Senior Software Developer | Google, Mountain View, CA

July 2014 - November 2019

- Collaborated with developers to enhance search engine accuracy and performance
- Authored over 20 technical papers and articles for Google on software development best practices
- Contributed to open-source projects related to Google's technology stack to encourage collaborative development.

## KEY SKILLS

- AI and machine learning
- Cloud technologies
- Cross-functional team leadership
- Programming languages: C#, JavaScript, Node.js, Python, React, and Ruby on Rails
- Project management

## CERTIFICATIONS

- AWS Certified Solutions Architect, Amazon Web Services, 2018
- Google Cloud Architect, Google, 2015

## EDUCATION

- Master of Science (M.S.) Software Engineering  
Stanford University, Stanford, CA | September 2018 – June 2020
- Bachelor of Science (B.S.) Computer Science  
University of California, Berkeley, CA |  
September 2006 – June 2010