







# LISA NGUYEN

Lead Data Analyst

Accomplished lead data analyst and Certified Insurance Data Manager with nearly a decade of experience in the insurance and health care sectors. Graduate student working toward a master's degree in actuarial sciences. Proven leader with a passion for team development. Manages cross-functional projects utilizing statistical software, Excel, and data visualization tools.

## CONTACT

-  (123) 456-7890
-  email@example.com
-  LinkedIn | Portfolio
-  Minneapolis, MN 12345

## KEY SKILLS

- Advanced data analytics
- Predictive modeling
- Stakeholder communication
- SQL, Python, R
- Tableau, Power BI
- Team leadership
- Training and development

## EDUCATION

Master of Science (M.S.) in Actuarial Science  
University of Michigan, Ann Arbor, MI |  
Expected: June

Bachelor of Science (B.S.) in Information  
Technology Science  
University of Michigan-Flint, Flint, MI |  
JUNE 2008

## PROFESSIONAL EXPERIENCE

Lead Data Analyst | January 2019 – present  
Progressive Insurance, Remote

- Lead a team of 12 financial analysts within the Insurance and Risk Management Department, managing a portfolio valued at over \$1 billion
- Provide comprehensive financial and risk analysis across various insurance products
- Authored more than 50 reports annually to provide insights and forecasts into injury trends, cost drivers, and claims efficiency
- Decreased litigation rates by 15% through predictive modeling and proactive risk assessments
- Conduct regular team training sessions to improve analytical skills and methodologies

Senior Financial Analyst | June 2014 – December 2018  
Trinity Health, Remote

- Conducted in-depth analysis of insurance claim processes and presented findings to board members and executives for strategic decision-making
- Increased accuracy for premium allocations by 10% with enhanced actuarial models
- Reduced report generation time by 20 minutes through continuous streamlining
- Managed complex, cross-functional projects, including system upgrades, software integration, and data conversion

## CERTIFICATIONS

- Certified Insurance Data Manager  
Insurance Data Management Association, 2021
- Chartered Financial Analyst (CFA)  
CFA Institute, 2016