

# **EMILY HART**

A highly motivated and enthusiastic individual with a passion for customer service and hospitality. Eager to leverage strong communication and interpersonal skills to provide exceptional guest experiences. Dedicated to learning and excelling in the fast-paced restaurant industry.

# **C O N T A C T**



횑 emilyhart@email.com

📩 LinkedIn

Los Angeles, CA 90001

## KEY SKILLS

- Customer service
- Time management
- Team collaboration
- Organization and multitasking
- Positive guest interactions

# EDUCATION

2020 | Los Angeles, CA High School Diploma

Los Angeles High School

### PROFESSIONAL EXPERIENCE

Volunteer Server | Local Community Dinners, Los Angeles, CA

June 2022 – Present

- Assisted with serving meals to over 100 attendees during community events, ensuring prompt and courteous service.
- Set up and broke down dining areas, maintaining cleanliness and organization.
- Greeted guests warmly and addressed their inquiries, contributing to a positive dining experience.

#### Sales Associate | Trendy Threads Boutique, Los Angeles, CA

January 2021 – May 2022

- Delivered exceptional customer service in a retail setting, handling high-volume transactions and assisting with product selection.
- Developed skills in upselling and cross-selling, achieving a 15% increase in sales during peak seasons.
- Maintained a clean and visually appealing store environment.

### CERTIFICATION

• ServSafe Food Handler Certification | 2023