ALEXANDRA GRANT

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A dependable courier with five years of experience specializing in time-sensitive deliveries, package tracking, and customer relations.

Proven ability to manage high delivery volumes while maintaining accuracy and exceptional client satisfaction ratings.

Professional Experience

COURIER DRIVER | EXPRESS LOGISTICS, DENVER, CO | JUNE 2019 TO PRESENT

- Deliver over 70 packages daily within a strict timeframe while adhering to DOT safety standards
- Coordinate with dispatchers to optimize delivery routes, resulting in a 15% increase in efficiency
- Communicate effectively with customers to resolve delivery issues, achieving a 4.8 satisfaction rating

Key Skills

- Delivery route optimization
- Customer service

Package tracking systems