

CARLOS RAMIREZ

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An energetic and personable restaurant server with three years of experience in casual dining environments. Excels at maintaining a friendly atmosphere, addressing guest needs efficiently, and driving repeat business through excellent service.

Professional Experience

Server | Lone Star Grill, Austin, TX
February 2021 – Present

- Provided attentive service to an average of 100 guests daily, ensuring accurate order taking and timely delivery.
- Upsold appetizers and desserts, increasing average table sales by 15%.
- Managed large parties of up to 20 guests, ensuring smooth and enjoyable dining experiences.

Host | The Local Eatery, Round Rock, TX
June 2020 – February 2021

- Greeted and seated guests promptly, maintaining a waitlist during busy periods to optimize seating arrangements.
 - Assisted servers with clearing tables and refilling drinks during peak hours.
 - Addressed guest inquiries about the menu, contributing to a 92% satisfaction rating.
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Key Skills

- Customer service
 - Multitasking in high-pressure environments
 - Upselling menu items
 - Team collaboration
 - Managing large parties
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Education

- High School Diploma | Round Rock High School
Round Rock, TX | 2020
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Certifications

- ServSafe Food Handler Certification | 2020