

Laura Jefferson

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Profile

A PA with eight years of experience in emergency room and acute care environments. A proven track record of managing high patient volumes and collaborating with medical teams to enhance clinical operations and improve care delivery.

Professional Experience

Physician Assistant | Chicago General Hospital | Chicago, IL **October 2020 – present**

- Deliver treatment to 50 patients per day in the ICU, manage trauma, cardiac, and neurological cases, and maintain a 91% patient satisfaction rating
- Collaborate with nursing teams and administrative staff to enhance patient triage and improve clinical workflows, resulting in a 12% reduction in average wait times
- Perform a wide range of emergency procedures, including intubations, chest tube insertions, and suturing

Physician Assistant | St. Mark's Hospital | Chicago, IL **May 2016 – October 2020**

- Provided support to physicians and nursing teams in delivering quality care to over 30 emergency room patients per day while maintaining a 90% satisfaction rating
- Educate patients and families on symptoms, diagnosis, treatment plans, and risk factors with empathy and compassion

Education

Master of Science (M.S.) in Physician Assistant Studies **May 2016**

NORTHWESTERN UNIVERSITY, Evanston, IL

Certifications

- Certified Physician Assistant (PA-C), State of Illinois | 2016
- Advanced Cardiovascular Life Support (ACLS) | 2016

Key Skills

- Emergency care
- Patient triage
- Diagnostic testing
- Suturing and wound care
- IV insertion and intubation
- Patient education
- Advanced life support