

CONTACT



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email@example.com



Nashville, TN 12345



LinkedIn | Portfolio

KEY SKILLS

- Retail operations management
- Vendor relations
- Team management
- Customer service
- Visual merchandising

EDUCATION

Bachelor of Business Administration
 (B.B.A.)

UNIVERSITY OF TENNESSEE
Knoxville, TN | May 2019

MEERA PATEL

ABOUT ME

An assistant store manager with five years of experience specializing in retail operations, team management, and vendor relations. A strong history of leading initiatives to enhance customer satisfaction and maximize team performance. Adept at cultivating inclusive work cultures and driving efforts to increase staff retention.

PROFESSIONAL EXPERIENCE

Assistant Store Manager, HomeGoods, Nashville, TN October 2021 – present

- Manage and develop a team of over 20 store associates, coordinate daily store operations, and lead initiatives to enhance service delivery, resulting in a 13% increase in customer satisfaction scores
- Oversee a monthly inventory of \$300,000, collaborate with suppliers to ensure timely product deliveries, and conduct forecasting to reduce stock shortages by 9%
- Develop and implement employee incentive programs and establish an inclusive work culture, contributing to a 14% increase in staff retention

Department Supervisor, HomeGoods, Nashville, TN June 2019 – October 2021

- Managed home decor department, oversaw inventory control, and coordinated product placement in promotional displays, contributing to a 16% increase in sales
- Delivered training to 18 new hires on product knowledge, customer service best practices, and operational workflows