

# Anthony Gentile

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New York, NY | (123) 456-7890 | email@example.com | LinkedIn | Portfolio

## Profile

- A security guard supervisor with 10 years of experience managing and developing high-performance security teams. A proven track record of coordinating security operations in high-traffic environments with over 3,000 daily visitors.

## Education

- Associate of Science (A.S.) Criminal Justice | COLUMBIA UNIVERSITY, New York, NY | June 2014

## Certifications

- Security Guard License | State of New York | June 2014
- Basic Life Support | American Red Cross | June 2014

## Key Skills

- Security management
- Incident response
- Team management
- Security operations
- De-escalation techniques

## Professional Experience

### SECURITY GUARD SUPERVISOR | PENN STATION, NEW YORK, NY | MARCH 2018 – PRESENT

- Manage a team of 40 security guards and coordinate all aspects of daily security operations for a major train station with over 3,000 daily visitors
- Deliver training to over 100 security personnel and identify opportunities to mitigate risks and improve average incident response time by 18%
- Coordinate with police officers and EMTs during response to life-threatening situations, criminal activities, and medical emergencies

### SECURITY GUARD SUPERVISOR | HOLDEN SECURITY, NEW YORK, NY | JUNE 2014 – MARCH 2018

- Led a team of 20 security guards performing surveillance and patrols on client properties and drove efforts to improve team performance and incident response times, contributing to a 20% increase in client retention
- Delivered training to all security personnel on firearm safety regulations, de-escalation techniques, and security protocols