



# VICTORIA DIAZ

## ABOUT ME

A certified pharmacy technician with a commendable track record of precision and customer service in leading pharmaceutical companies like Target and Walgreens. Equipped with a strong educational background, including an Associate of Science in Pharmacy Technology, and industry certifications. Highly proficient in prescription preparation, inventory management, pharmacy software, customer interaction, and medication dispensing, consistently maintaining a prescription error rate below 1%.

## PROFESSIONAL EXPERIENCE

### SENIOR PHARMACY TECHNICIAN | TARGET, SCRANTON, PA MAY 2022 - PRESENT

- Accurately processing and filling prescription orders under the supervision of the pharmacist, resulting in a reduced error rate of less than 1% in the last 12 months
- Utilizing pharmacy software for inventory management, maintaining an optimal level of pharmaceutical stock, and preventing any potential shortages
- Efficiently handling patient inquiries and providing vital information about their medications, promoting patient safety and satisfaction

### PHARMACY TECHNICIAN | WALGREENS, SCRANTON, PA DECEMBER 2021 - APRIL 2022

- Assisted in the preparation and packaging of prescriptions following strict dosing and labeling guidelines to ensure patient safety
- Managed inventory levels effectively, ordered necessary supplies as required, and confirmed the accuracy of received orders
- Served as a first point of contact for patients, effectively handled insurance claims, payment processing, and ensured a quality service experience for all customers

## CERTIFICATIONS

- National Certified Pharmacy Technician (NCPht), issued by National Healthcareer Association, 2023
- Certified Pharmacy Technician (CPhT), Pharmacy Technician Certification Board, 2022

## CONTACT



(123) 456-7890



email@example.com



City, State Abbreviation Zip



LinkedIn | Portfolio

## KEY SKILLS

- Inventory management
- Medication dispensing
- Patient consultation
- Pharmacy software proficiency
- Prescription preparation

## EDUCATION

Associate of Science in Pharmacy  
Technology | JOHNSON COLLEGE,  
Scranton, PA | 2022