

Cameron Malfara

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Profile

- Compassionate health care professional with a Bachelor's degree in nursing and health care administration and an Associate degree in medical assisting. Skilled in patient care coordination and administrative support in hospital settings, with a record of improving patient satisfaction and office efficiency.

Areas of Expertise

- Health education
- Process streamlining
- Reporting and documentation
- Team collaboration
- Time management

Professional Experience

PATIENT CARE COORDINATOR | ST. LUKE'S HOSPITAL, NASHVILLE, TN | JANUARY 2019 TO PRESENT

- Set and managed effective care plans, improving patient satisfaction scores by 20%
- Helped organize events and fundraisers that generated over \$50,000 for hospital programs
- Streamlined administrative processes, reducing patient wait times by 15%

MEDICAL ASSISTANT | PENNSYLVANIA HOSPITAL, PHILADELPHIA, PA | JUNE 2018 TO DECEMBER 2018

- Facilitated and supported patients' daily comfort and well-being
- Managed patient records, ensuring utmost accuracy and confidentiality
- Promptly answered phones and scheduled appointments, improving office efficiency by 15%

Education

- Bachelor of Science in Nursing | UNIVERSITY OF PENNSYLVANIA, Philadelphia, PA
- Bachelor of Science in Health Care Administration | UNIVERSITY OF MINNESOTA, Minneapolis, MN
- Associate Degree in Medical Assisting | PIMA MEDICAL INSTITUTE, Houston, TX