



EMMA ROBINSON

SERVER

PROFILE

Enthusiastic server with almost three years of experience in the food service industry. Seizes the opportunity to improve professional performance. Performs well in a fast-paced environment while prioritizing friendly and efficient service. Known for increasing guest satisfaction scores through a keen ability to anticipate guest needs.

CONTACT

PHONE:
(123) 456-7890

LOCATION:
City, State Abbreviation Zip Code

EMAIL:
email@example.com

CERTIFICATIONS

- Food Handlers Certificate, Utah State Department of Health, 2021

EDUCATION

FREEDOM ACADEMY, Provo, UT

June 2022
High School Diploma

WORK EXPERIENCE

Server - Applebee's, Taylorsville, UT

JULY 2022 – PRESENT

- Process over \$3,000 in transactions each day while adhering to Applebee's strict credit card and cash handling policies
- Implement feedback from management to ensure continual professional development
- Collaborate with fellow servers to improve guest satisfaction scores by an average of 10 points over a six-month period
- Build and maintain positive relationships with repeat guests and their families

Team Member - MOD Pizza, Provo, UT

AUGUST 2021 – MAY 2022

- Assisted an average of 150 customers per day with the assembly and baking of personal pizzas
- Managed cash and card transactions accurately within the POS system
- Contributed to the reduction of equipment downtime by 25% through proactive reporting
- Maintained high standards of cleanliness and organization in all food preparation and guest dining areas

KEY SKILLS

- Cash and credit card handling
- Communication
- Food safety compliance
- Inventory management
- Professional development
- Relationship building