# Sarah Johnson

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## **Profile**

• Creative hairstylist specializing in color and on-trend cuts. Skilled at building strong client rapport and consistently receives top customer satisfaction ratings. Proven track record of recommending ideal cuts and styles for clients based on hair texture, head shape, and individual preferences.

## Education

• High School Diploma | BELMONT HIGH, Boston, MA | 2016

## Certifications

- Certified Hair Colorist, Board of Certified Hair Colorists, 2018
- Licensed Cosmetologist, Board of Registration of Cosmetology and Barbering, 2017

## **Key Skills**

- Client relations
- Color correction
- Hairstyle recommendation
- Product sales
- Scalp treatments

## **Professional Experience**

#### HAIRSTYLIST | FRESH IMAGE, BOSTON, MA | SEPTEMBER 2021 - PRESENT

- Deliver high-quality hair services to a diverse client base
- Consult with clients to advise on ideal haircut and style based on their hair texture, head shape, and preferences
- Perform color correction
- Receives consistently high customer satisfaction ratings with a 98% client retention record

## HAIRSTYLIST | CUTTING EDGE HAIR DESIGN, BOSTON, MA | AUGUST 2017 - SEPTEMBER 2021

- Provided a range of haircuts and styles to meet client requests, earning an average satisfaction rating on online reviews of 4.8 stars
- Advanced hair product sales through suggestive selling, earning the "top seller" award two years in a row
- Performed high-quality color correction services and scalp treatments