

# Your Name

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City, State Abbreviation Zip Code | (123) 456-7890 | email@example.com | LinkedIn | Portfolio

## Profile

- A driven barista with a certification from Specialty Coffee Association. Demonstrated ability in beverage preparation (including espressos, cappuccinos, and lattes), remarkable customer service, and efficient handling of cash and card transactions. Proficient in maintaining a clean, health regulation-compliant work area, managing inventory restocking, and improving operational efficiency.

## Education

- Diploma | JEFFERSON HIGH SCHOOL | 2022

## Certifications

- Barista Level One Certificate - BL1C, Specialty Coffee Association, 2024

## Key Skills

- Beverage preparation
- Customer service
- Food safety and health regulations
- Maintenance and cleaning
- Knowledge of coffee brewing techniques

## Professional Experience

### **TRAINEE BARISTA | STARBUCKS CORPORATION, SEATTLE, WASHINGTON | MARCH 2024 - PRESENT**

- Gained knowledge in brewing a variety of coffee beverages such as espressos, cappuccinos, and lattes, leading to a 10% increase in coffee sales in Q2 2024
- Skilled in providing excellent customer service resulting in a 5% increase in customer satisfaction scores within 60 days
- Maintained a clean and sanitized work environment, following all safety, sanitation, and health regulations

### **INTERN | MCDONALD'S, LOS ANGELES, CALIFORNIA | JUNE 2023 - FEBRUARY 2024**

- Interacted with over 50 customers daily to take their orders and resolve any complaints promptly
- Handled cash and card transactions following all the company standard procedures
- Assisted in maintaining inventory and restocking products for the next day, improving overall operational efficiency by 20% in six months