HELEN GREEN

TECHNICAL PROJECT MANAGER

City, State Abbreviation Zip Code | (123) 456-7890 | email@example.com | LinkedIn | Portfolio

PROFILE

Results-driven technical project manager with over seven years of experience in IT and a strong background in software development. Emerging leader who drives teams and projects in an agile environment to refine the software development process and achieve business objectives.

KEY SKILL

Agile methodologies
Android development

Contract and budget negotiation
Programming languages: C++, Java, JavaScript, Kotlin, Python

System integration
Team leadership

EDUCATION

Master of Science (M.S.) Project Management   Expected: June 2025
University of Michigan, Dearborn, MI

Bachelor of Science (B.S.) Software Development   September 2011 – June 2015
Central Michigan University, Mount Pleasant, MI

PROFESSIONAL EXPERIENCE

Technical Project Manager
Telescend, Windsor, MI   October 2021 – present

- Coordinate a team of over 20 IT professionals to develop and roll out new software systems
- Liaise between tech teams and business units to facilitate clear communication
- Delivered more than 15 major project initiatives over a two-year period within budget and often before deadlines
- Ensure alignment with business goals, developing project documentation for ongoing maintenance and future upgrades
  Saved over $800,000 in costs through resource allocation and contract negotiation

Software Developer
Ford Motor Company, Dearborn, MI   May 2015 – August 2021

- Collaborated closely with UX/UI teams to develop customer features for Ford's vehicle infotainment system
  Integrated CarPlay and Android Auto into over 500,000 of Ford's latest vehicle models
- Participated in a team effort to reduce feature development time from six months to three months by utilizing agile methodologies
- Conducted extensive debugging and troubleshooting from testing to deployment
- Increased customer satisfaction ratings by 20% with the implementation of user-requested features

CERTIFICATIONS

- Certified Project Management Professional, Project Management Institute, 2024
- Google Associate Android Developer, Google, 2017