

RK

Rachel Kim

Systems Analyst

CONTACT INFORMATION



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Atlanta, GA

KEY SKILLS

- Business process analysis
- Data visualization tools
- System integrations
- Technical documentation
- User acceptance testing

EDUCATION

Bachelor of Science in Information Systems

Georgia State University, Atlanta, GA
May 2016

ABOUT ME

Innovative systems analyst enhancing business performance through IT solutions

Detail-oriented professional with six years of experience analyzing system requirements and improving processes. Adept at collaborating with stakeholders to implement customized IT solutions.

PROFESSIONAL EXPERIENCE

Systems Analyst I July 2018 - Present

OptimaTech, Atlanta, GA

- Designed and implemented a custom reporting system, reducing data retrieval times by 40%
- Collaborate with cross-functional teams to integrate new software platforms across departments
- Conduct system evaluations and provide actionable insights to optimize business workflows

Junior Systems Analyst I May 2016 - July 2018

BrightData Corp, Atlanta, GA

- Created technical documentation for system upgrades, improving clarity for IT and non-IT teams
- Tested software solutions, reducing post-deployment issues by 25%
- Assisted with data migration projects, ensuring accurate transfer of critical business information