John Bergsen

Lead Data Analyst

Accomplished lead data analyst and Certified Insurance Data Manager with nearly a decade of experience in the insurance and health care sectors. Graduate student working toward a master's degree in actuarial sciences. Proven leader with a passion for team development. Manages cross-functional projects utilizing statistical software, Excel, and data visualization tools.

CONTACT INFORMATION

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✉ johnbergsen@example.com

LinkedIn | Portfolio

City, State Abbreviation zip code

KEY SKILLS

- Advanced data analytics
- Predictive modeling
- Stakeholder communication
- SQL, Python, R
- Tableau, Power BI
- Team leadership
- Training and development

PROFESSIONAL EXPERIENCE

Lead Data Analyst | Progressive Insurance, Remote | 2019 – present

- Lead a team of 12 financial analysts within the insurance and risk management department, managing a portfolio valued at over $1 billion
- Provide comprehensive financial and risk analysis across various insurance products
- Authored more than 50 reports annually to provide insights and forecasts into injury trends, cost drivers, and claims efficiency
- Decreased litigation rates by 15% through predictive modeling and proactive risk assessments
- Conduct regular team training sessions to improve analytical skills and methodologies

Senior Financial Analyst | Trinity Health, Remote | June 2014 – December 2018

- Conducted in-depth analysis of insurance claim processes and presented findings to board members and executives for strategic decision-making
- Increased accuracy for premium allocations by 10% with enhanced actuarial models
- Reduced report generation time by 20 minutes through continuous streamlining
- Managed complex, cross-functional projects, including system upgrades, software integration, and data conversion
- Trained more than 25 team members on how to leverage Excel and Smartview to optimize data manipulation

EDUCATION

Master of Science (M.S.) in Actuarial Science, Expected: June
University of Michigan, Ann Arbor, MI

Bachelor of Science (B.S.) in Information Technology Science, June 2008
University of Michigan-Flint, Flint, MI

CERTIFICATIONS

- Certified Insurance Data Manager, Insurance Data Management Association, 2021
- Chartered Financial Analyst (CFA), CFA Institute, 2016